

# Liberty Communications Platform Unify Phone



## Streamline Business Communication with Unify Phone | Mitel

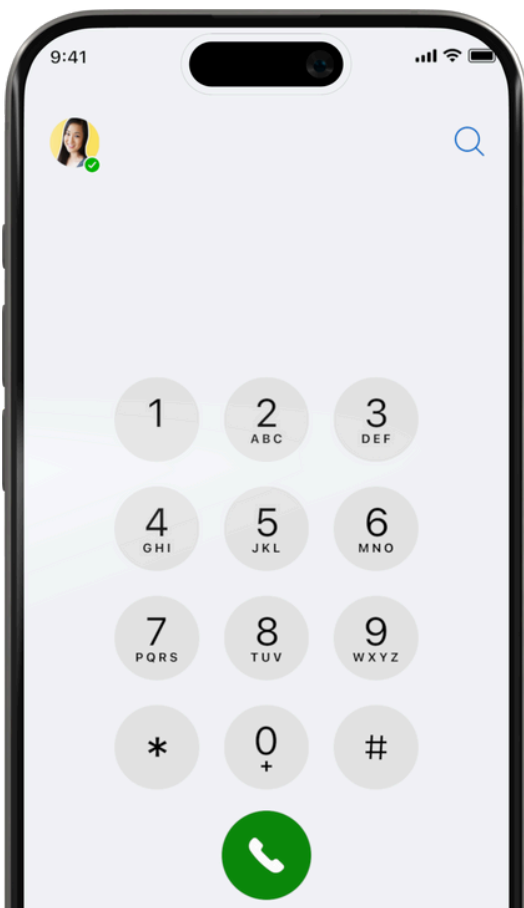
Unify Phone from Mitel, makes business calling straightforward. Employees can make and receive business calls on any device, advertising only their business number, remaining connected and reachable wherever they may be.

Mitel, one of the biggest names in the global telecoms market acquired Unify in October 2023. The telecom giant is leveraging Unify's Unified Communications (UC) technology across OpenScape Business and Mitel's existing portfolio.

Mother's Liberty Platform and Unify Phone are built on Mitel technology, adopted and trusted by millions worldwide.



## Why Businesses Choose Unify Phone



### One Number, Every Device

- Employees can make and receive calls on their computer, desk phone, or mobile.
- All calls use the same business number, no matter the device.
- This keeps communication professional and consistent wherever employees are working.

### Seamless Contact Management

- The app integrates with your existing contact lists, directories, and Outlook contacts.
- Users get instant access to the contacts they already use.
- They can search, dial, or transfer calls directly from their existing address book.
- No need to manage or maintain multiple contact lists.

### Clear Visibility & Control

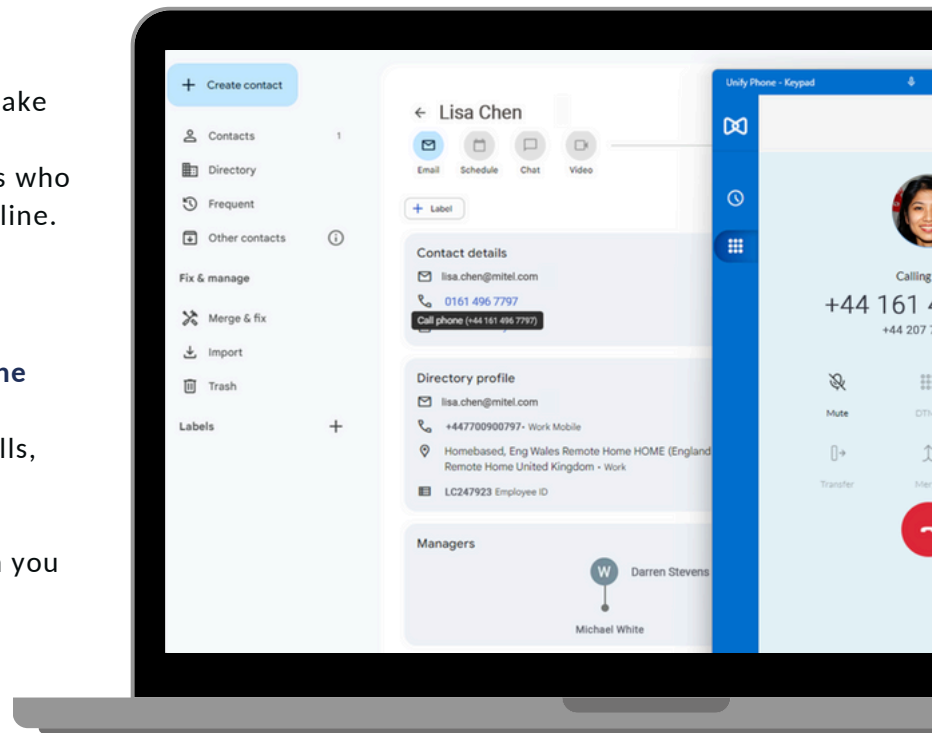
- Built-in call history and voicemail tracking make recent conversations easy to view and manage.
- Presence settings like *In a meeting*, *At home*, or *On a break* let users show their availability.
- Helps your team stay professional and informed.

### Work Everywhere, Stay Connected

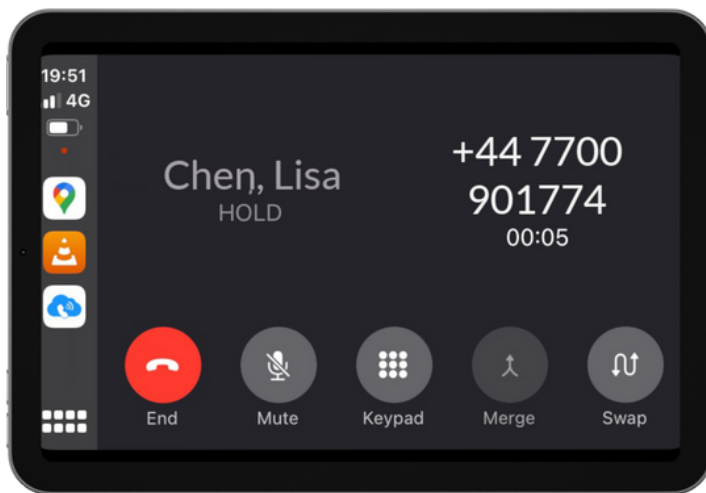
- Web and mobile apps let your team make and receive calls over WiFi or 4G.
- Perfect for hybrid and remote workers who need reliable access to their business line.
- Eliminates the need to juggle multiple numbers or devices.

### Full Desk Phone Functionality, Without the Desk

- With Unify Phone, you can transfer calls, add participants, put calls on hold, or mute.
- You can also set 'do not disturb' when you need focus.
- Your traditional desk phone's full functionality, now in a modern app.



## Smart Features for Modern Working



### Web & Mobile App Access

Use Unify Phone on browsers, Android, or iOS devices, no extra hardware needed.

### Full Call Control

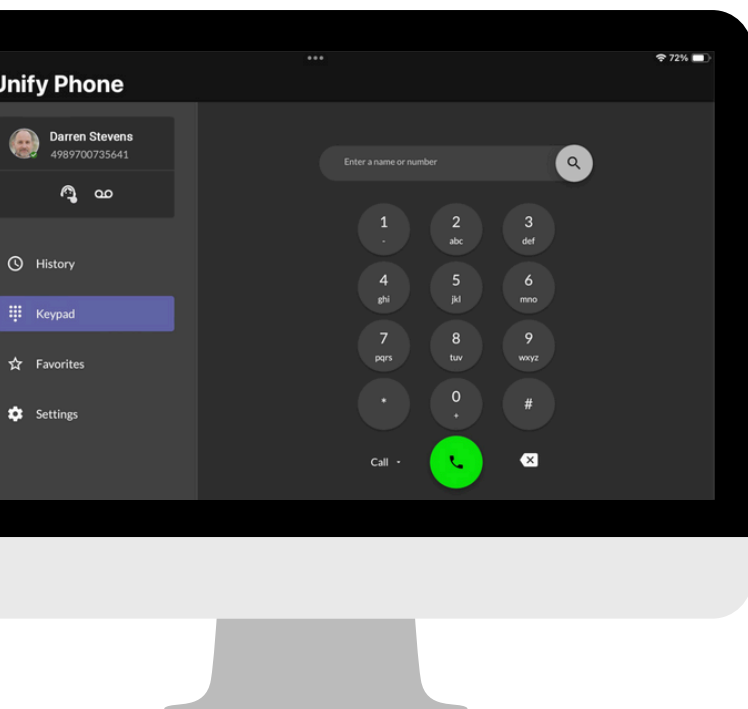
Features like transfer, conference, consult, mute, deflect, and do not disturb built in.

### Call & Voicemail Journal

Keep track of recent calls, missed calls, and voicemails easily.

### In-Car Communications

Users can seamlessly transition their calls between various devices including in-car systems, Apple CarPlay and Android Auto.



### Microsoft Teams Integration

Embed Unify Phone directly into Microsoft Teams, giving users call control, history and presence inside the Teams workspace while keeping your existing numbers and carriers.

### Reliable Connectivity

Works over WiFi or 4G for clear, consistent call quality.

### Light & Dark Mode

Choose the appearance that suits your workspace. Unify Phone matches your device settings, giving you a comfortable view in both light and dark environments.

## Overall Business Benefits

Unify Phone doesn't just make calling easier, it helps your business work smarter.



#### Simplifies Communication

One app for all calls and devices.



#### Reduces Complexity

Integrates seamlessly with Mother's Liberty platform and on-premise equivalents.



#### Improves Customer Experience

One number, consistent business identity.



#### Supports Hybrid Working

Ideal for remote or multi-site teams.



#### Future Ready

Designed to evolve with your business.



#### Boosts Productivity

Quick access to contacts, call history, and presence settings.

